

Array of Services

OUTCOME:

Improve service availability, outcomes and cultural responsiveness

- **Contracts Development and Monitoring**
- **Mental Health Services**
- **Chemical Dependency Services**
- **Culturally Responsive and Individualized Services**

35. Contracts Development and Monitoring Action Steps								
Goals		Action Steps/Benchmarks		Dates of Achievement	Method of Measurement	Lead(s)	CFSR/Program Improvement Plan or Reform Item	
35.1	Improve development and monitoring of contracts to include outcome based and culturally appropriate services for children and families.	35.1.1	In collaboration with contract providers implement CA contract reform model action step over 3 year period			<u>Program & Policy Contracts</u>	Items 36, 40	
			a. Develop ARS, EIS and FPS, IFPS work groups to refine contract outcome and develop measurement tools for these services	9/04-12/04	Task Completion			
			b. Consultation with ARS, EIS and FPS, IFPS providers on outcomes and use of measurement tools	12/05-4/05	Task Completion			
			c. Develop CA tracking systems and monitoring plans	12/05-4/05	Task Completion			
			d. Provide orientation to service providers and CA staff on outcomes, measurement tools, tracking and monitoring systems	5/05-6/05	Task Completion			
			e. Implement contract reform model with ARS, EIS and FPS, IFPS service providers	7/05	Task Completion			
		35.1.2	f. Report on outcomes annually	7/06	Task Completion	<u>Program & Policy</u>	Items 14, 37	
			In collaboration with contract providers implement CA contract reform model action step for ILS, FRS service providers					
			a. Develop ILS and FRS work groups to refine contract outcome and develop measurement tools for these services.	9/05-12/05	Task Completion			
			b. Consultation with ARS, EIS and FPS, IFPS providers on outcomes and use of measurement tools.	12/06-4/06	Task Completion			
			c. Develop CA tracking systems and monitoring plans.	12/06-4/06	Task Completion			
			d. Provide orientation to service providers and CA staff on outcomes, measurement tools, tracking and monitoring systems.	5/06-6/06	Task Completion			
			e. Implement contract reform model with ARS, EIS and FPS, IFPS service providers.	7/06	Task Completion			
			f. Report on outcomes annually.	7/07				

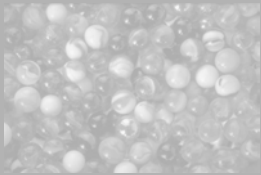
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		35.1.3	In collaboration with contract providers implement CA contract reform model action step for remaining service providers.	9/06-7/07		<u>Program & Policy</u>		Reform
		35.1.4	Finalize and implement plan for 2004 legislation (HB 2459-S) regarding collaboration between public and private child welfare providers. a. Establish a workgroup including CA staff, stakeholders and CA contracts to develop policies and protocols for collaborative decision-making primarily focused on contracts and contracting issues. b. Workgroup to report out recommendations.			<u>Program & Policy</u>		Reform
		35.1.5	In consultation with the community and service providers establish a uniform accepted definition of culturally responsive services. <i>(Refer to Permanency, Section 12)</i>	12/04		<u>Program & Policy</u>	Items 35,36 & 37	
		35.1.6	In collaboration with contracted service providers and Tribal partners, revise contracts to better support ICWA. a. Contracts will address Tribal access to services. <i>(Details on how to access services will be addressed in Tribal 7.01 plans).</i>	7/05		<u>Program & Policy</u>		Reform

36. Mental Health Services Action Steps								
Goals		Action Steps/Benchmarks		Dates of Achievement	Method of Measurement	Lead(s)	CFSR/Program Improvement Plan or Reform Item	
36.1	Improve quality and accessibility of mental health services to children receiving services from Children's Administration.	36.1.1	In collaboration with other DSHS Administrations and community partners, continue workgroup efforts to review current system for children's mental health and develop plans and recommendations for improvements. a. Statewide workgroup develops report. b. DSHS cabinet reviews report and approves appropriate recommendations c. DSHS submits report to Legislature on comprehensive reform recommendations. d. Implementation of plan/recommendations.	6/04 9/04 11/04 7/05	Task Completion Task Completion Task Completion Task Completion	<u>Program & Policy</u>		Reform

37. Chemical Dependency Services Action Steps								
Goals		Action Steps/Benchmarks		Dates of Achievement	Method of Measurement	Lead(s)	CFSR/Program Improvement Plan or Reform Item	
37.1	Improve and increase access to chemical dependency resources.	37.1.1	Collaborate with DASA establish chemical dependency contracted providers in selected CA offices and increased slots for pregnant and parenting programs. (refer to collaboration section) <u>Subject to 2005 budget request.</u>	9/05	Task Completion	<u>Program & Policy</u>		Reform
		37.1.2	Complete and implement the Memorandum of Understanding (MOU) between CA and DASA to include ongoing monitoring of contracts for UA providers	12/05	Task Completion	<u>Program & Policy</u>		Reform
		37.1.3	In collaboration with community partners, develop and implement the revised policy regarding prenatal substance abuse.	3/05	Task Completion	<u>Program & Policy</u>		Reform
		37.1.4	In collaboration with community partners and DASA, develop and implement revised screening tool for chemical dependency.	3/05	Task Completion	<u>Program & Policy</u>		Reform
		37.1.5	Review and revise chemical dependency training to address: revised screening tool, cross-system understanding, partnerships, and utilizing cross-system resources.	5/05	Task Completion	<u>Practice Improvement</u>		Reform
		37.1.6	In collaboration with courts and UA providers, assess the feasibility for UA's to be completed at the courthouse.	12/04	Task Completion	<u>Program & Policy</u>		Reform
		37.1.7	Complete and implement protocols for working with families with methamphetamine abuse issues.	12/04	Task Completion	<u>Program & Policy</u>		Reform

		37.1.8	Collaborate with the Court Improvement Plan Steering Committee regarding the development of Family Drug Courts.	TBD	Task Completion	<u>Program & Policy</u>	Item 8	
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<div>38. Culturally Responsive and Individualized Services Action Steps</div>								
Goals		Action Steps/Benchmarks		Dates of Achievement	Method of Measurement	Lead(s)	CFSR/Program Improvement Plan or Reform Item	
38.1	Increase array of services to preserve the child’s connection to family, community, culture and religion.	38.1.1	Develop a process for implementing three culturally competent services in two areas of the state. a. In partnership with community partners develop recommendations for implementing 3 culturally responsive services in 2 areas of the state to address issues of disproportionality. b. Management team reviews and approves appropriate recommendations c. Implement the services d. Evaluate the impact of the services	2/05-5/05 6/05 9/05 9/06	Task Completion Task Completion Task Completion	<u>Program & Policy</u>	Item 37	Reform
		38.1.2	Implement the Casey Family Program Breakthrough Series regarding disproportionality in King County. a. Implement b. Evaluate the impact	1/05 1/06	Task Completion	<u>Program & Policy</u>		Reform
		38.1.3	Submission and implementation of the IV-E Demonstration Waiver, upon approval to deliver enhanced, culturally competent, and individually tailored kinship supports that will engage paternal, maternal and fictive kin in the planning for and placement of their children. <i>(Refer to Permanency Section 12)</i>	TBD		<u>Program & Policy</u>		
		38.1.4	Promote CA the diversity charter and expectation that all staff and contracted services providers will adhere to the	9/04 ongoing	Task Completion	<u>Practice Improvement</u>		Reform

			provisions of the charter.					
		38.1.5	Implement revised diversity training for all staff and providers.	9/04 ongoing	Task Completion	<u>Practice Improvement</u>		Reform
		38.1.6	Implement annual diversity conference for staff and partners.	5/05 ongoing	Task Completion	<u>Practice Improvement</u>		Reform
		38.1.7	Develop of regional databases regarding accessible Tribal services.	6/05	Task Completion	<u>Practice Improvement</u> <i>Field Operations</i>	Item 36, 37	
		38.1.8	In collaboration with community partners, utilizing Pre-Passport regional profiles, regions identify service gaps and create plans to fill gaps through maximizing local resources. <i>(Refer to Mental Health, Section 17)</i>	5/05-5/06	Task Completion	<u>Field Operations</u> <i>Practice Improvement</i> <i>Program and Policy</i>	Item 23, 36, 37	